



RAC members present in person: Allison Simon, Gary David Flanzer, Jerome Cherry, Kiara Jones, Loretta Donnelly, Mark Lowe, Michael Morrison, Peter Gula, Randall Lindsey, Roland Bayse, Sage Miller, Becca Leslie, Kirk Blackden, Lee Bazel

RAC members present virtually:

CRH staff members and guests present: Sasha Sobers-Outlaw, Valencia Chambers Manora, Kiley Dhatt, Andrew Oommen, Max Wilson

Facilitator: Pat Hughes, Trillium Leadership Consulting

Public: Robert Canamar, William Seagle, Jordan McKnight, Rose Gresser, Pamela Blakely, Michelle Lambert, Jules D'Amour

The meeting was called to order by Sasha Sobers-Outlaw at 6:09 p.m.

1. HDC Policy Recommendations Advocacy & Building Safety - Staff Update

Kiley and Andrew updated the Residential Advisory Council on the status update of the Housing Development Consortiums (HDC) proposed legislation. There have been no significant updates as we are waiting on the city council to draft legislation. The timeline for HDC's proposed legislation is subject to slide, with key dates including: March 10th - CRH board will be voting on a resolution related to support for this legislation, March 12th – Public language will be uploaded to City Council portal, March 26th – Committee Hearing, April 2nd - Committee Hearing, April 16th - Committee Hearing, April 22nd - Full Council Hearing, April 28th Full Council Hearing. All RAC members interested in giving public testimony are to give their contact information to Max. These volunteer RAC members will meet with Kiley to practice presenting effective public testimony.

2) Public Comment

Anonymous is concerned with the junk removal and lack of communication from management at Harrison on 15th. Michelle stated she is having trouble contacting management to schedule appointments at the Harrison as well. Robert expressed his frustration with the tow policy at Elizabeth James House. Rose asked where the 2025 CRH meeting schedule is. CRH staff responded, stating that the schedule can be found online at the CRH website and posted on the main office door. Paper copies of the schedule can be picked up in front of 1620 12th Ave Suite 205 and at monthly RAC meetings.

3) Onboarding New Members

Becca motioned to add an amendment to the charter to be able to add members on an ongoing basis with an onboarding process. Jerome seconded the motion. The vote was unanimous, and the amendment will be added to the charter. A membership committee will meet virtually to create an onboarding process. The membership committee will be lead by Valencia Chambers-Manora and scheduled by Max Wilson. RAC members participating in the membership committee include Becca Leslie, Randy Lindsey, and Allison Simon.

4) Officer Position

Valencia proposed potential officer positions to the RAC such as Chair, Vice Chair, and Secretary positions. These positions would help with communications guide discussion and onboarding. Potential positions to be discussed in future meetings.

5) Goals for 2025:

RAC members discussed and prioritized goals. Sage questioned how grievances are addressed and resolved. Max responded that once a grievance form is received it is stamped with the date it was received, scanned, and emailed to the correct CRH staff for follow up. Sage took a poll where everyone raised their hand saying they've had difficulty getting in touch with PM's. Loretta asks about

the lack of property manager availability and how RAC can assist when such turnover occurs. Allison was recommended by police to add cameras to the front of her building. Andrew Oommen stated he is available to discuss grievance and incident forms more in depth at a later date.

- **Communication:** How to improve communication between CRH staff, property managers, and residents.
 - **1.B Manager Availability:** How to improve communication response time between property managers and residents.
- **Building Security and Safety:** How to improve security issues in buildings.
- **Grievance Form Process:** Educate residents on CRH processes such as grievance and incident reports. RAC to create its own form.
- **Police Report:** How to improve response time from police.

6) Upcoming February Meeting:

Max to upload Minutes and Agenda to RAC website.

Max to schedule Onboarding sub-meeting.

The meeting was adjourned by Valencia Chambers Manor at 8:05 pm.