

Resident Advisory Committee Meeting Minutes
August 19th, 2025



RAC members present: Alison, Becca, Gary, Kirk, Toni, Lee, Loretta, Mark, Michael, Randall, Roland, and Vernesta

CRH staff members and guests: Sasha Sobers-Outlaw, Valencia Chambers Manora, Christian Krupp, Keady Hollingsworth, Andrew Oommen, Chris Persons

Facilitator: Pat Hughes, Trillium Leadership Consulting

Public: Saunatina Sanchez; Doug; Butch; Robbie; River; Promise; Verena; Jesara

1. Sasha calls to order at 6:01.

Sasha begins with Introductions and the Icebreaker: Name, building, and your dream job from childhood.

Sasha transitions into the Meeting Norms.

This is Pat's final facilitation meeting. Pat says thank you to the members and the staff and gave all the members and staff her signed books.

Pat begins with the minutes. No motions to change the minutes. Loretta moves to approve, Mark seconds. The council approved the minutes unanimously.

Next Pat hands out the new Charter with the officer addendum, and Pat lists other insertions. Roland moves to approve, Loretta seconds. The final version of the Charter is unanimously approved.

Pat transitions to Resident Reflections.

Promise makes a statement. They have been a resident of Burke Gilman Gardens for 6 years and feel targeted by harassment every day. They have reached out to CRH for

resources and help with the issue. Their neighbors are possibly the ones who are harassing them.

Butch begins to yell about how he has had a grievance ongoing for 7 months in a same way. He antagonizes Saunatina and Andrew, then cites the CRH staff that are bullying him.

River has been living at Station House since 2020; package theft has been an issue. They want Amazon lockers at the building to reduce package theft.

Doug just moved to Pride Place, but their leasing process was rough. They have a few suggestions to improve the process; when one person leaves their position, their email should have an auto response that they're not with CRH anymore. He also wants a deposit and application flowchart for next steps. He has given Andrew and Chris papers with his ideas to improve the process.

Valencia reminds the guests that Resident Reflections are sent to property mgr and regional mgr to resolve, and they're not resolved today.

2. Pat passes out the Nominations, and there's a moment while we wait for pens.

Pat reminds the group that if someone accepts a position, they commit to the RAC for the next voting year. If any guests are interested in joining, we encourage questions.

There are offers for Jerome, Roland, Alison, Loretta, Vernesta. Pat asks if they can commit to staying with the council for the full run of next year. We must create a ballot for the next meeting. Saunatina was nominated, but since she is not a member of the RAC, she is not eligible for nomination.

Kirk will be leaving the RAC as his building is being sold, but he is trying to transfer to another building to stay with CRH.

Saunatina asks if the nominations would be shared with the group. She then goes into Board Updates. Saunatina brings up that the board was half Executive session about the buildings being sold, as well as the CEO hiring process. Saunatina reveals that two emails were received from residents, and those communications are not being discussed at board meetings, which they would like to be changed in the future.

Board information can be found on communityrootshousing.org under "About" then "Board & Governance." Minutes, Charter, and information can be found here.

3. Chris Persons begins his presentation: How does the RAC fit into the organizational structure of CRH.

He brings up that the RAC has been creating lots of guidelines, how do we move forward into practice? Chris begins by describing the organizational structure. He wants to fit the RAC into the organization by including RAC updates in the board meetings, by the Chairs. He also wants RAC Chair and Staff Liaison (RSM) to have monthly meetings w the CEO. HE wants the Executive team to review the agenda for each RAC meeting. His slides will be attached.

Loretta asks when Chris's last day is, which is October 31st. Loretta asks if the new CEO will be up to date on the RAC Charter and accomplishments. Chris refers the question to Saunatina, who says that the next CEO will be well up to date when the decision is made. There will be several weeks of transition/training, as well as Chris spending time with the new hire to make sure they understand their expectations.

Jerome asks if their questions for the CEO were reviewed, Saunatina says that they will be involved.

Alison comments that she is very proud of being a part of RAC, and then she said that she hopes the new hires are very interested in staying involved.

4. Pat calls us to break at 7:04. We came back at 7:18.

Nominations- These will become the ballot for next month's elections.

Chair: Roland, Allison, Loretta; Willing to stay on the nomination list.

Jerome, Vernesta, and Becca declined the nomination for the Chair position.

Vice Chair: Loretta, Toni, Allison, Mark, Becca, Roland; Willing to stay on the nomination list.

Kirk may leave the RAC and declined the nomination.

Communications: Jerome, Toni, Becca; Willing to stay on the nomination list.

Gary declined the nomination.

5. Pat moves on to getting RAC input for the September agenda, in addition to the vote on the three chair positions.

Becca brings up the police reporting, and the response rate, and wants to follow up on addressing the safety of buildings. Loretta asks how the RAC can move forwards with the issues Promise has brought up. Roland also wants to see the RAC work on retaining residency, avoiding move outs, and keeping unwanted visitors with criminals out. Toni wants to talk about parking issues in her neighborhood.

Pat states that the first thing in addressing these issues is to learn about the topics and then figure out what the members of the RAC can do.

Randall says that there has also been vandalism and damage to cars around his building, and he says the police are involved. Make a list of things that can be discussed and pursued by staff later. Police community relations officer, and brainstorm on what can be done.

The agenda for next month will be centered on safety and security around the buildings. Going forward, after the chairs are elected, they will collaborate with staff to create the agenda regularly, while still gathering input from the whole Council.

Loretta asked about the Threat Assessment presentation. Andrew and Chris clarified that the threat is not safety related, but the threat from the federal government towards non-profit organizations.

Becca wants to see a visual graph of what has been done, what isn't working, and where the RAC stands from their first meeting.

We ended early around 7:50.

Nominations

CHAIR - Roland, Loretta
Allison

VICE-CHR - Loretta, Toni
Allison, Mark,
Becca, Roland

Comms: Jerome, Toni,
Becca.

For Sept Agenda

- 1) vote in RAC members
- 2) vote in officers

Safety/ security/ police reporting

• Bullying - How RAC can support residents

• "Right to enjoyment"

• Retain Residents

PARKING

• vandalism
• # spots
• angry

→ learn;
→ Act

INTERNET ACCESS
PW: Internet
CODE:
04438-69577



