



## Resident Advisory Committee Meeting Minutes

April 21<sup>st</sup>, 2026

**Council Members in attendance:** Gary David, Toni, Loretta, Sage, Michael, Roland, Vernesta, Jerome, Robin, Doug, Lee.

**Staff Members in attendance:** Keady Hollingsworth, Sasha Sobers-Outlaw, Valencia Chambers Manora, Kayla Gillispie, Colleen Echohawk.

**CRH Resident Visitors: 7**

Loretta calls the group to order at 6:00. Jerome reads out the meeting norms, and Loretta leads the Icebreaker and Introductions.

Valencia begins the Resident Reflections at 6:11.

A member from Pride Place has brought up how other residents stop and question visitors to the building, asking for names and where they are going. This happens on the entryway after being let in by residents. This is directed against POC and people who look homeless.

Roland asked that his statement be noted in full:

"For some time, residents at Pride Place have been stopping and questioning visitors who have already been buzzed into the building—asking for names, who they're visiting, and which unit they're going to. These confrontations are happening right at the entryway, even after someone has been let in by a resident. I have personally seen this directed toward people of color and those perceived as homeless. Newer tenants have also taken on this role. About a week ago, I was questioned myself when coming home and asked for personal information, including my 'LGBTQ status,' as if I needed to justify living there. This raises serious concerns about discrimination, safety, and liability. Residents do not have the authority to police the entrance or interrogate guests. Once someone is buzzed in, they are an invited guest. There are legitimate security concerns. We previously had onsite security, which was removed when the building was under capacity, with the understanding it would return. The building has now been at full capacity for over a year, and current measures—periodic patrols and limited monitoring—are not adequately addressing issues like unsecured access points or response times. Security needs to be handled by management with clear, consistent policy—not by residents confronting people in

common areas. This is exactly the kind of safety, policy, and resident experience issue the RAC charter is meant to bring forward to leadership."

A resident from Centennial has brought concerns about communication with their site manager. Big projects are happening at their property, and they feel that the site manager isn't communicating effectively about. There was a notice that went out for junk removal, and some people's items were taken for trash without the residents knowing. The buildings tenant union is calling for a meeting with the management to resolve these issues.

Another resident from Pride Place says that the building can be marketing more to LGBTQ people to get more people who identify that way. They want to continue to live there and think it's inappropriate to ask people about their orientation.

All the people who had resident reflections were addressed. Jerome addresses the Pride Place visit last month and lets the RAC know that they are working with management to address the concerns people have brought to the RAC, and thanks the residents for the invitation. Loretta adds that the Officers are working with management and staff, and they are hoping to make the building more livable.

With an extra 30 minutes on the clock, Loretta calls Colleen to make a statement if she chooses. Colleen said that there are policy changes coming down the pipeline, and mentions that she's collaborating with the mayor. Sage asked if there were City Council updates, and Colleen mentions that today was the Copperleaf Northgate opening for Avenue 5 and CRH.

Valencia opens the floor for the new birthday celebration section, and we take a 15-minute break.

Loretta brings us back at 6:47pm. She asked the members to fill out the worksheets that were passed out. Loretta explains that the worksheet pertains to the goals that were discussed last month. She gives the members 35 minutes to review. Kayla further explains that this sheet is to build the foundation of actionable steps to create goals.

After the time given, Loretta and Kayla read out the prompts and ask members to share their experiences.

#1: Smoking around the building. A resident from Devonshire says that people in his building smoke outdoors on the steps. A member from 12AA says that this happens outside her building too. A resident from Lincoln Court says that their neighbors smoke in their unit and the smoke enters the resident's bathroom. A resident from 18<sup>th</sup> Ave says that people smoke a lot near the building, and it comes in through their sliding glass door, which makes it hard to breathe. A resident of Seneca that the smoke comes in through his windows too.

A resident from Pride Place says that you must walk through smoke from the entrance because everyone smokes in the corridor.

#2: Physical safety. Loretta mentions that the hot door handles are an electronic matter that allows the doors to unlock in case of a fire. Most buildings have this feature. Loretta also mentions that the fire extinguishers need to be recertified. A resident from Brewster says that dog poop is left in the stairwells, and it gets cleaned up semi regularly, and while it's there it's a health hazard; also, that the recycling door gets blocked with trash; also that there is a sticky lock on one of the doors, and people can get in. A resident of Lincoln court mentions that vandalism and problems with locks are a problem because people try to break into the building. A resident of 18<sup>th</sup> Ave says that someone is opening the entry doors to let people sleep inside the building's trash area, and there was poop in the laundry machines.

#3 General Security: A resident from Brewster says that people had broken into their mailboxes, and the entire mailbox was stolen. This made it so people had to get their mail sent to other locations, which is hardship for some. Sage suggests that we can add certain screenings for people who have applications, and clear-cut steps for when tenant safety is jeopardized. A resident from Pride Place says that one of their elevators has been broken for a while, and multiple people got stuck. A resident from Devonshire says that they have gotten cameras in their buildings, and that cameras and signage help to deter property damage.

Colleen asks Loretta for a moment to speak. She says that everyone in the room can be sources for positive change when staff is limited in what they can do. Some things can be reported to the city with Find It Fix It app and website, and the city will come fix it. A resident from Pride Place asked why smoking in units isn't addressed. Colleen says that it is addressed, but it's difficult to accuse someone of smoking in their unit and get a resolution, because the resident could deny the accusation. Kayla adds that there are laws that make it difficult to address people who exhibit behavioral issues, and other tenant issues as well. Another resident of Pride Place says that his view is a wall of the building next to them, and if it is possible to paint the wall to make it visually appealing. Since we don't know who owns the building, we cannot say yes or no.

Jerome collects the worksheets that they filled out, and Saunatina reviews the board meeting from the previous week. The details are in the board packet, on the website.

The meeting adjourns at 747pm.