



Resident Advisory Committee Meeting Minutes

March 17th, 2026

Council Members in attendance: Allison, Becca, Jerome, Gary, Toni, Lee, Loretta, Mark, Michael, Sage, Roland, Vernesta, Robin, Doug.

Staff Members in attendance: Keady Hollingsworth, Sasha Sobers-Outlaw, Valencia Chambers Manora, Kayla Gillispie.

CRH Resident Visitors: 6 guests in attendance

Loretta called the meeting to order at 6:00pm. The meeting started with Jerome reading the meeting norms.

Allison started the icebreaker and introductions with the question "Who was the favorite child in your family growing up?"

Loretta and the RAC Chairs said that they would like to take a tour of Pride Place because a lot of the visitors came from that building, and they thought they could see in person what the visitors were complaining about. They would like this tour to happen in the next couple of months. Gary asked if they wanted the manager to be available, but Kayla said that it would be better to do it outside of business hours to see what staff would not see. Allison wants the council members to come with them and see firsthand what the troubles are. Unanimous approval for the council to tour Pride Place via thumbs up.

Loretta asked Lee if he had contacted his people at the Patrol, but he said he is unable to find his contact information. Lee asked if the guardian angels were still in existence, but it was said that those aren't anymore. Lee said he would continue to do research.

Loretta started resident reflections. A resident from Lincoln Court started by saying that mail and package theft are becoming bigger problems at their building, and if they could add package theft to the safety goals.

A resident from Pride Place said that it would be a good idea to join during the GEN Pride lunches on Tues & Thurs. It was also mentioned that GEN Pride is a senior center open to all LGBTQ+ seniors.

Member Toni interjected to mention that the guardian angels still are active in New York subway systems.

Another resident from Pride Place stood up to say that there is no privacy in any area of the building because of the cameras, and still belongings go missing from the hallways and from community rooms. The resident says that their manager has no access or time to review the cameras and recently has said they cannot check the cameras without a police report. Kayla answers the resident by saying that police reports are part of building policy to review the cameras, to protect residents' privacy and liability. The resident asks if the manager can get involved and get the items back without any reports needing to be filed. Kayla said that it needs more consideration.

Saunatina raised her hand to confirm to the resident that her board -which includes Kayla and other staff- can discuss the issue and get back to RAC with what can be done in such circumstances.

A resident of Centennial says that their security is a waste of money because they are doing daily walks of the property and can't be reached outside of their work hours of 2pm – 6am. They said that their gates had been broken into, but the guard hadn't reported it. Loretta asked if they were supposed to be there for eight hours, and other residents confirmed the security services sweep multiple CRH buildings a day.

Toni asked if there is a rule against personal cameras on doorways, because of the Seattle law of two-party consent, but Becca explained that if a camera does not face another unit, it could be a loophole.

Another resident from Pride Place mentioned that police trainees are going to start walking around the neighborhood after dark. They have been recording the construction workers when they work outside of hours. They also mentioned that the heat in Pride Place is very unstable, and they have been unable to maintain a constant temperature.

Loretta sends us to break from 6:45 to 7pm.

Becca brings us back at 7:00 pm with a March Birthday acknowledgement and offers cake and cupcakes to anyone who wants some.

Next, Becca pulled up her PowerPoint slides outlining the consolidated goal priorities of the council. There is a timeline of when the goals should be worked on, and which goals take highest priority. Lowest is Digital Infrastructure, which includes online reporting and the Loft app. The residents say that the Loft app is expensive to use and doesn't give correct rent amounts. Second lowest is Governance and Capacity building, which includes resident and manager training, and council expansion. Highest priority is safety and security as measured by the members' votes.

Becca then launched into the structure of SMART goal making: Specific, Measurable, Achievable, Relevant, and Time-bound. Using community engagement as a first example to create SMART goals. Becca asked the group to come up with SMART goals to establish community events in all the neighborhoods of Community Roots. After discussion, they decided that they would do a minimum of two and a maximum of four events, for as many buildings as possible, and to have done at least 2 events by the August meeting. Their measurable benchmark for success will be 50% positive feedback after the events.

Further discussion ascertained that the council could visit three hotspot buildings over the next three months, starting with Pride Place. Becca concluded that a lot of the discussion needs to happen during another time frame outside of RAC meetings. By the May meeting, the Council hopes to have a SMART goal to address safety in buildings.

Saunatina delivered the board updates and started by telling the council not to worry about finishing the timeline of goals in one sitting. She said that the executive session discussed a lot of safety policy. The foundation is hosting some community events, Founding Futures, and the RAC might be invited to this fundraiser. There is also an affordable housing trivia night, on March 30th to bring more attention to CRH's mission and affordable housing. Northgate Copperleaf is going to open soon; Elizabeth James senior housing has been sold last month. Saunatina closes by saying she wants to hear everyone's story. Allison advertised the RAC email: Rac.communityroots@gmail.com .

The meeting is closed at 8:01 pm.