



Resident Advisory Committee Meeting Minutes

May 19th, 2026

Council Members in attendance: Alison, Gary David, Toni, Lee, Loretta, Mark, Michael, Roland, Vernesta, Jerome, Becca, Robin, Doug.

Staff Members in attendance: Keady Hollingsworth, Sasha Sobers-Outlaw, Valencia Chambers Manora, Kayla Gillispie, Colleen Echohawk, Amy Forsaith (V).

CRH Resident Visitors: 8 guests in attendance

Jerome opens the meeting at 6:00 pm with the Meeting Norms.

Becca leads our Introduction & Icebreaker, which is “what is your favorite breakfast food?”

Allison introduces the new name for resident reflections: Resident Voices.

Our first voice is a resident from Pride Place, who is speaking on a blank wall that can be seen from his unit. He wants the owners to paint a mural, so it is nice to look at.

A resident from Lincoln Court says that there was a period when the building’s garbage was not collected due to illegally parked cars. They want to liaison with the city to replace an old sign with a larger more legible sign that says no parking, tow zone in effect and to not block waste collections. One of their neighbors’ mailboxes had been punched in, and subsequently, that resident does not have a secure way to get their mail.

A resident from 18th Ave says someone has been sleeping in their carport into the morning and even all day, leaving trash, and the residents don’t have secure parking spaces. Someone banged on their door about their car being parked on the street.

A resident of Pride Place spoke on the current residents wanting a more LGBTQ-focused living experience, and that nonresident people go up to the front door and push through behind residents to get access to the building.

Another resident of Pride Place brings up that the noise levels outside of the building have seemed to get better, but various security concerns still happen around the building. Police or security can arrive up to 40 minutes late when residents call.

A resident of Station House is having issues with elevators and front door locks. The elevators recently had issues, once the car dropped 4 floors before being stopped, and they're concerned about people who can't use the stairs.

A resident of Pride Place mentioned the roach problem in their building and confirmed management are taking active measures to treat it.

Kayla had prepared a statement about the process of how resident grievances get managed. There is a process that involves first talking to the property manager to see if the problem can be fixed; then bringing in the regional manager to provide further guidance. If it still is not resolved, it elevates to the Director of Property Management, then the Vice President of property operations. The grievance goes into a tracker that sends various reminders to the proper authorities to follow up on solutions. Property management contacts should be available at their properties, and regional managers' contact are available on request.

Kayla and Colleen both mention that they are local, and regularly active on site in hotspot trouble areas and are working to get city officials to address the issues that happen in the Pike/Pine corridor. Colleen says that filing non-emergency police reports is the most important thing that a resident can do to report events that happen outside the building, because property management needs the report to take any legal action. Becca adds on that in Washington state, you cannot legally record someone without their consent unless it is in a public setting or if you feel that your life is in imminent danger, so to please take caution when documenting an incident.

Saunatina says that she felt communication is improving between staff and residents. This month's board meeting was in retreat at Copperleaf and said she enjoyed learning how the portfolio of buildings work in a business perspective. The meeting was primarily spent voting on budget terms and other measures.

At 6:55, Allison sent us to break by singing Happy Birthday to the people who had birthdays this month.

At 7:07, Becca brings us back to the RAC goals. Members reviewed their worksheets from the April meeting, which held identified issues, and brainstormed actionable solutions from a property manager's perspective, with examples provided. Becca walked around and talked to the small groups of people discussing the various goals.

Roland brought up that the minutes had not been approved this month, or for two previous months. Becca and the officers explained the Google Form system they were implementing to save time during the meeting. They will send the minutes after staff is finished editing and get member's approval via email. After this conversation, the members continue to brainstorm

actionable solutions to the problems they see at their properties. Becca also asks members to consider: how can residents support those solutions?

Lorretta sends us home at 7:55pm.

DRAFT